



Rockburn Home Inspection
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Client Service Evaluation

As a service oriented business, Rockburn Home Inspection appreciates your feedback. Please take a few moments to complete this form. It can be faxed to (613) 489-1458, emailed to jeff_rockburn@rogers.com, or mailed to P.O Box 189, Ottawa, Ontario, K0A 2E0.

Name: _____ Address of Inspection: _____
Date of Inspection: _____ How Did You Hear About Us: _____
If Other please specify _____ If Referral, who? _____

Please rate the following on a scale of 1-5 (1-needs improvement, 3-satisfied, 5-very satisfied)

1 2 3 4 5 N/A

- Confidence in Inspector's Ability
- Inspector's Communication Skills
- Explanation of the Contract and Limitations
- Explanation of the Report System
- Overall Satisfaction

Was there anything particular about the service that you liked or disliked?

What recommendation would you make to help improve the service?

Would you be willing to let me use your comments in future testimonials? Yes No

Please contact me before using my comments by: Phone:(____)____-____ Email:_____ Contact Not Req'd

Thank you for taking the time in assisting me in better serving you. In appreciation for responding to this evaluation, I would be pleased to copy all of your photos to a CD and mail them to you.

Yes (we would like our photos) No thank you (Photos not required)

Please send photos to: My current address _____ before ____/____/____.

The inspected address after ____/____/____.

Sincerely,

Jeff Rockburn, RHI
Rockburn Home Inspection



"If you liked my service please tell a friend, if you disliked it please tell me so I can improve it"

